## BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 23<sup>rd</sup> day of January 2018 In C. G. No: 17/2017-18/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Member (Technical)

Independent Member

Between

Sri. T. Khadar Moddin, Gandhi Road, Vempalli (M), Kadapa-Dist Complainant

AND

1. Assistant Engineer/O/Vempalli

2. Assistant Divisional Engineer/O/Vempalli

3. Divisional Engineer/O/Pulivendula

Respondents

## ORDER

- 1. Sri. D. Nagendra of Vempalle presented a complaint that he has presented a complaint before this Forum during the Vidyut Adalat conducted at Vempalli on 20.04.2017 in the name of T. Khadar Moddin but the complaint was signed by D. Nagendra He has not adduced any documentary evidence nor nomination to represent on behalf of T. Khadar Moddin. The complainant in his petition has informed that during the conversion of existing HT/LT system into HVDS transformer was not provided to his AGL Service Connection No.1128 of Vempalli. Hence requested to arrange to provide the same.
- 2. The Respondent. No.2 in his written submission has informed that on verification of the office records they have noticed that ASC No.1128 is standing in the name of T. Khada Moddin but D.Nagendra is representing on behalf of T.Khadar Moddin. But Nagendra has

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C.G.No:17/2017-18/Kadapa Circle

not produced any documentary evidence as the entitlement of the service nor T.Khada Moddin represented for erection of line.

- 3. The Respondent No.3 in his written submission has also explained that since the complainant has not produced any ownership documents in respect of ASC No.1128 as the said service connection is still standing in the name of T. Khadar Moddin the Respondents are unable to take further action to avoid legal complications.
- 4. During the teleconversation with the said Nagendra over phone by the Secretary of the Forum on 30.08.2017 the complainant has informed that his grandfather has purchased the Agriculture land together with the AGL service connection from Khadar Moddin and at present the land is being looked after by him. His grandfather died long back and he has to obtain the ownership documents and at present ASC No.1128 is not having power supply for want of DTR.
- 5. On perusal of the above averments, it is observed that the agricultural land pertaining to Khadar Moddin together with the AGL service connection was purchased by grandfather of D. Nagendra and at present being availed by Nagendra as his grandfather died. Mere statement of facts does not stand consideration for the purpose of deciding entitlement of property and AGL service connection, hence the statement given by Nagendra cannot be considered. It is the primary duty of the complainant D. Nagendra to prove his entitlement over the property through valid documentary evidences. As such Nagendra is hereby advised to put forth the valid legal documentary evidences to the entitlement of the property together with the AGL Service Connection. No. before the Respondents and advised to get the Service Connection No. transferred in his name so as to enable the Respondents to resolve his grievance.
- 6. As a result of the above, the complaint is disposed off in favour of the Respondents.

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C.G.No:17/2017-18/Kadapa Circle

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order. This order is passed on this, 23<sup>rd</sup> day January 2018.

Sd/-

Sd/-

Sd/-

Member (Finance)

Member(Technical) Independent Member

Chairperson

Forwarded By Orders

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter. Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063. Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills,

Lakdikapool, Hyderabad- 500 004.